Solution for 4.5 Emergency (Answer = BLACKMARIA)

All the shields on the wall are actually Coat of Arms for certain countries. The countries are Bosnia, Liechtenstein, Argentina, Canada and Comoros. Taking the TLD codes for each country, you get BA Li AR CA KM. Because of the way they're arranged in the puzzle if you read downwards and then upwards you can see BLACKMARIA which is the answer.